

## **Mission Report**

### **Program: Closed Looped Cycle Production in the Americas**

Mission Team: Kevin de Cuba (Program Manager) and Andrea Herrera (Program Officer)  
Panama City, Panama  
March 18-21, 2014

#### **1. GOAL OF PROGRAM**

To contribute to nations in the Americas' capacity to promote and facilitate the adoption and implementation of Closed Looped Cycle Production design and manufacturing methods as one means of promoting sustainable development.

#### **2. SPECIFIC OBJECTIVES**

Increased awareness and buy-in on the part of stakeholders in Panama, of the relevance and viability of innovative Closed Loop Cycle Production methods and certification as means for energy efficient and sustainable production in companies with focus on small and medium sized enterprises.

#### **3. OBJECTIVE OF MISSION**

- (a) Open, through the keynote speech given by the CLCP Program Manager Kevin De Cuba of the Department of Sustainable Development of the OAS (OAS/DSD), the 9<sup>th</sup> International Symposium on Cleaner Production in Panama City;
- (b) Launch the development of the Panama Green Label and the Closed Looped Cycle Production Program in Panama at the 9<sup>th</sup> International Symposium on Cleaner Production;
- (c) Validate and discuss the proposed plan for the development of the Panama Green Label with the Industrial Association of Panama (SIP); and
- (d) Define the areas of collaboration and expectations of the Ministry of Commerce and Industry (MICI), the National Environmental Authority (ANAM), SIP, and the Cleaner Production Center of Panama (CNPMLP) for the development of the Panama Green Label and identify steps and actions to be taken.

#### **4. MISSION RELEVANT EVENTS**

**Tuesday - March 18<sup>th</sup>, 2014**

##### **(a) Meeting with the Ambassador Abigail Castro de Perez, Representative OAS in Panama.**

- Upon arrival in Panama, Kevin De Cuba (KDC) and Andrea Herrera (AH) held a meeting at the OAS's offices in Panama to discuss with the Ambassador Abigail Castro (AC) the

requirements by the Ministry of Commerce and Industry (MICI) to sign a Memorandum of Understanding (MOU) between OAS and MICI. Since a final review and modifications from MICI were needed, it was decided that the signing of the MOU by the parties will take place at a later date to March 19<sup>th</sup> (opening of the 9<sup>th</sup> International Symposium of Cleaner Production). An agreement was reached with SIP and ANAM to officially hand at the opening of the Symposium, the 1<sup>st</sup> edition of the Production Sector Diagnostic of Panama prepared by the OAS/DSD to MICI, SIP, and ANAM in order to symbolize the commitment of the parties for the development of the Panama Green Label. This last minute decision was communicated with colleagues at the Energy and Climate Change Mitigation (ECCM) section to make modifications to the draft press releases being prepared to be released by SEDI on behalf of OAS/DSD.

- KDC and AH reviewed and commented on the OAS-Panama Office press release and helped in preparing the OAS Representative's opening speech regarding the collaboration between OAS, MICI and SIP for the development of the Panama Green Label and the launch of the Closed Looped Cycle Production in the Americas initiative in Panama.

**Wednesday - March 19<sup>th</sup>, 2014**

**(a) Opening of the 9<sup>th</sup> International Symposium on Cleaner Production**

The Industrial Association of Panama (SIP) opened the 9<sup>th</sup> International Symposium on Cleaner Production; this annual event is co-hosted by the National Environmental Authority of Panama (ANAM). Please see the Symposium Agenda at <http://www.industriales.org/uploads/simposio.pdf>. The theme of this year was: "Industry's response to the Environmental Challenge". The Department of Sustainable Development of the Organization of American States had a critical role in supporting the organization and the agenda of this year's event with (1) the launch of the *Sello Panama Verde* linked to the Department's Closed Looped Cycle Production in the Americas program; and (2) the hosting of the afternoon sessions on the 2<sup>nd</sup> day of the symposium through the Pathways to Prosperity in the Americas initiative managed by the Department.



**Opening ceremony of the 9<sup>th</sup> International Symposium on Cleaner Production in Panama City on March 19, 2014 (source: Pathways Outreach Team<sup>1</sup>)**

The opening ceremony was attended by the Minister of Commerce and Industry (MICI), Mr. Ricardo Quijano, the OAS Representative in Panama, Mrs. Abigail Castro de Pérez (AC) and the General Manager of ANAM, Mr. Silvano Vergara. AC handed the Production Sector Diagnostic of Panama report to the president of SIP, the Minister of Commerce and Industry, and ANAM's manager.

<sup>1</sup> See: <https://www.flickr.com/photos/116295466@N05/sets/72157642949308063>



**(From left to right) Amb. Castro de Perez (OAS Rep. Panama), Minister Quijano (MICI), Mrs U. de Maduro (President, SIP), and Mr. Vergara (General Manager, ANAM), (source: Pathways Outreach Team<sup>2</sup>)**

The president of SIP, Aida Michelle Ureña de Maduro reiterated the commitment of the chamber in supporting the government efforts related to the environment and continue making investments in the industrial sectors towards a sustainable development of the country. Likewise Minister Quijano expressed his support on the cleaner production projects and the development of the Panama Green Label.

KDC before starting his keynote speech at the opening of the symposium, KDC explained the involvement of the OAS/DSD through the Closed Looped Cycle Production program, the Energy and Climate Partnership of the Americas, and the Pathways to Prosperity in the Americas, in assisting Panama achieving its sustainable development goals.

<sup>2</sup> See: <https://www.flickr.com/photos/116295466@N05/sets/72157642949308063>



**Keynote presentation by Kevin de Cuba, Program Manager, Closed Looped Cycle Production in the Americas (OAS/DSD) during the 9<sup>th</sup> International Symposium on Cleaner Production in Panama City, March 19, 2014 (source: Pathways Outreach Team<sup>3</sup>)**

KDC during his keynote presentation explained the Closed Looped Cycle Production in the Americas Program, the Cradle to Cradle (C2C) concept and outlined the phases for the development of the Panama Green Label. KDC aroused the interest of the audience especially when explaining the differences between the Cleaner Production concept and C2C by focusing on the difference between eco-efficiency versus eco-effectiveness.

**Thursday, March 20<sup>th</sup>, 2014**

**(a) Dialogue on competitiveness and environmental performance of SMEs:**

- This dialogue took place at one of the dining/meeting rooms of Hotel El Panama. It was organized by Pathways to Prosperity in the Americas Initiative and lead by Oscar Ceville and Nicolle Brolo of the Department of Sustainable Development of the OAS. Among the participants were representatives of the National Cleaner Production Centers of Panama,

<sup>3</sup> See: <https://www.flickr.com/photos/116295466@N05/sets/72157642949308063>

Colombia and Guatemala, and Tecnológico de Costa Rica. Each participant presented their experiences in implementing Cleaner Production projects especially in SMEs.

- Carlos Cadavid (CC) of the Cleaner Production Center of Colombia and consortium partner in the Closed Looped Cycle Production in the Americas program, explained their experience in Colombia of existing mechanisms for facilitating access to financing for SMEs to invest in retrofits, technologies, consultancies for improving the environmental performance and increasing competitiveness of companies. This captured the attention of all participants regarding similar needs in their respective countries.





Pathways dialogue on competitiveness and environmental performance of SMEs in Latin America (source: Pathways Outreach Team<sup>4</sup>)

**(b) Meeting with the representatives of the Cleaner Production Centre of Panama:**

- KDC and AH accompanied by Carlos Cadavid (CC) of the Cleaner Production Center of Colombia, met the Executive Director Mauro Destro (MD), the technical Director Abdiel Gaitán (AG) and the manager Alfredo Du Bois (ADB) of the Cleaner Production Centre of Panama (CNPMLP) to identify the role of the centre on the development of the Panama Green Label. By analyzing different scenarios, it was agreed that the CNPML would act as an assessor for those companies interested in applying to the Green Panama Label and the Cradle to Cradle Certification. Therefore the CNPML has been identified as the suitable local organization that would lead/monitor the CLCP Capacity Building Program in Panama and potentially become the auditing entity on behalf of SIP regarding compliance to the future Green Panama Label program.
- All agreed that having the Green Panama Label in place is not sufficient since access to financing is a critical challenge for SMEs in Panama. CC explained in more detail how the financing mechanism in Colombia was set up and how it has successfully been functioning for the past several years. All agreed that this is a good opportunity for both Cleaner Production Centers to work together with other key stakeholders on how to set up a similar mechanism in Panama.

**Friday, March 21<sup>st</sup>, 2014**

**(a) Meeting with Eng. Carmen Escudero from Ministry of Commerce and Industry:**

- KDC and AH met Ing. Carmen Escudero (CE), head of the Department of Industry Evaluation of the Ministry of Commerce and Industry. CE explained the Law 76 which is the

<sup>4</sup> See: <https://www.flickr.com/photos/116295466@N05/sets/72157642949308063>

Panamanian Law that gives actions for the promotion and development of the industry. This Law encourages companies to invest on projects related to Research and Development; Management systems, quality assurance and environmental management; Investment or reinvestment of profits; Human resource training; and Increase in employment associated to the production. Through the Industrial Promotion Certificate (CFI) of the Law 76, companies could get a reimbursement of the investment (to be used in taxes) of 20 percent for industrial companies and 35 percent for agro-industrial companies. The Law has been enacted since 23<sup>rd</sup> January 2010 but only some 37 companies have applied for this benefit and few have obtained the CFI. Currently a multi-agency committee is evaluating the requirements for the Certification and some modifications on the Law in order to encourage more companies among them SME's to apply and secure benefits offered by MICI.

**(b) Meeting with Mrs. Kate Skarten, Economic and Environmental Officer of the Embassy of the United States in Panama:**

- KDC and AH met Mrs. Kate Skarten (KS) and presented the CLCP in the Americas Program. KS oversees all environmental related US supported initiatives in Panama and is very familiar with ECPA, Pathways, and other initiatives mentioned by KDC. The meeting evolved around a brief introduction and explanation of the C2C concept, an overview of the progress of the CLCP program, and the intentions for upcoming phases in Trinidad and Tobago, Colombia and Panama. KS was positive and supportive of further actions in Panama for the implementation of the CLCP Program and the development of the Panama Green Label and expressed the US Embassy's availability to support local efforts.

**(c) Meeting with SIP:**

- KDC and AH met the president of SIP Mrs. Aida Michelle U. de Maduro (AMU), and the Chair of the Environment Committee of SIP, Mrs. Nelly Rangel (NR). It was agreed, as suggested by MICI and SIP, to include the National Environmental Authority (Autoridad Nacional del Ambiente) ANAM as a key participant in the development of Panama Green Label. This organization would support the project and contribute to the environmental requested information during the development of the project.
- The Panama Green Label would consider water consumption, energy consumption, and waste production, among other criteria to lead companies to be more efficient and productive. The Industrial Association of Panama is the initiator of the project and in charge of the Panama Green Label. The CNPML Panama would become the assessors to help companies implementing CLCP methods in order to achieve the Panama Green Label and/or be prepared to apply for the C2C certification. ANAM could give support to the development of the Label and make sure it is in line with established environmental regulations.



- The role of each participant will be defined in the Memorandum of Understanding. It is expected to sign this MOU by the parties around 15 April 2014. Panama's next elections will take place on May 4<sup>th</sup> and the new administration will take charge from July 1<sup>st</sup> on forward. Therefore it is suggested to sign the MOU and start with the activities as soon as possible. The next mission (first training or lessons on C2C) could tentatively take place by the first week of June.
- Since SIP has an advisory role and vote on the multi-agency commission reviewing the law 76, the OAS/DSD is requested to assist in reviewing the law and making recommendations on how to improve the conditions for the increased use of the available incentives regulated by the law for the improvement of performance of Panamanian companies.
- AMU and NR expressed their request on presenting the first C2C certified product on the 10<sup>th</sup> Cleaner Production symposium to be held in March 2015. KDC suggested that the CLCP in the Americas Program would look into supporting one SME covering the costs of the certification process, and one Panamanian company such as *Cerveceria Nacional* as a larger company could start the certification process directly with MBDC and cover the costs by themselves. The SME could be selected during the next Mission by June 2014.

## 5. MAIN OUTCOMES OF THE MISSION

- Promoted and created awareness about Closed Looped Cycle Production and C2C during the 9<sup>th</sup> International Symposium on Cleaner Production through the keynote speech by KDC and the particular support of the Energy and Climate Partnership of the Americas (ECPA) and the C2C Centre platform. Pictures used in this report were provided by the Pathways Outreach Team.

See the following press releases:

Spanish:

<http://www.industriales.org/index.php?mod=article&id=264>

<http://www.capital.com.pa/sello-panama-verde-recibe-apoyo-de-oea/>

<http://www.revistasumma.com/economia/47123-sello-panama-verde-recibe-apoyo-de-oea.html>

<http://www.sertv.gob.pa/noticias/nacional-nfm/13315-2014-03-20-14-28-22.html>

<http://www2.laestrella.com.pa/vida-de-hoy/inauguran-noveno-simposio-produccion-limpia/23445081>

<http://www.ecpamericas.org/News/default.aspx?id=917>

<http://panamaamerica.com.pa/content/panam%C3%A1-acoge-proyecto-de-sello-verde-de-la-oea>

<http://www.capital.com.pa/sello-panama-verde-recibe-apoyo-de-oea-2/>

<http://www.industriales.org/index.php?mod=article&id=266>

<http://industriales.org/uploads/economico/Boletin2.pdf>

English:

<http://www.c2c-centre.com/news/panama-green-label-symposium-cleaner-production>

<http://www.ecpamericas.org/News/?id=918>

[http://www.oas.org/en/sedi/nl/0314/04\\_en.asp](http://www.oas.org/en/sedi/nl/0314/04_en.asp)

<http://c2cexpolab.eu/blog/business-innovation/>

- Launched together with MICI, ANAM and SIP, the Development of the Panama Green Label to be linked with the C2C principles explained and promoted through the Closed Looped Cycle Production program.
- First contact and update of the program with Mrs. Kate Skarten from the United States Embassy in Panama.
- Started the process of identification of roles for the key local participants of the project: MICI, SIP, ANAM, and CNPML Panama for the development of the Green Panama Label with assistance from OAS/DSD and partners of the Closed Looped Cycle Production in the Americas.
- Started defining specific activities and work plan for the implementation of the CLCP program in Panama.
- Started the drafting of a Cooperation Agreement to be signed by the local participants and the OAS.

## 6. STEPS FORWARD/ACTIONS

- Update the draft version of the MOU/Cooperation Agreement and include the participants and responsibilities of each party: Ministry of Commerce and Industry (MICI), Industrial Association of Panama (SIP), National Environmental Authority (ANAM), and the Cleaner Production Center of Panama (CP+L Panama). Process the MOU to be signed on April 15<sup>th</sup> 2014.
- Review Law 76 and deliver recommendations to the committee through the chairs of SIP.
- Complete Production Sector Diagnostic and continue with the next phase of selecting the SME's of the most suitable sub-sector in line with the established methodology of the CLCP program.
- Provide technical assistance to SIP in developing the Panama Green Label (based on the principles of C2C).
- Structuring a funding mechanism to facilitate the participation of companies in the Panama Green Label program (to cover investment costs in technology, experts, certification, etc.)

- Aim to certify a product C2C in Panama (to announce during the Symposium in 2015) following the pre-established methodological approach.

## 7. CONTACTS

Name	Position/Organization	E-Mail	Phone
Wiebe J. de Boer	Ambassador/ Embassy of The Kingdom of The Netherlands	<a href="mailto:wiebe-de.boer@minbuza.nl">wiebe-de.boer@minbuza.nl</a>	+507 264-7257;
Hermann Sausen	Ambassador/ Embassy of The Federal Republic of Germany in Panama	<a href="mailto:hermann.sausen@diplo.de">hermann.sausen@diplo.de</a>	+507 263-7733;
Ben Cardoze Fabrega	In charge of economic affairs/ Embassy of The Federal Republic of Germany in Panama	<a href="mailto:wi-2@diplo.de">wi-2@diplo.de</a>	+507 263-7733; +507 223-6664
Kate Skarten	Economic Officer/ Embassy of the United States Panama	<a href="mailto:SkarstenKP@state.gov">SkarstenKP@state.gov</a>	+507 317-5263;
Mauricio Velásquez	Principal Executive Environmental/ Development Bank of Latin America (CAF)	<a href="mailto:mvelasquez@caf.com">mvelasquez@caf.com</a>	+593 (2) 3988427 +593 (2) 2222107
Matias Gallardo	Green Economic/ PNUMA	Matias.gallardo.affiliate@pnuma.org	+507 305-3160
Monica Borrero	Sustainable purchasing, Eco-labeling, Eco-innovation	Monica.borrero.affiliate@pnuma.org	+507 305-3160
Janelle Archibold Delgado	Corporate Safety, Health and Environment Officer/ GDF Suez Energy Central America	Janelle.archibold@gdfsuezca.com	+507 216-9900 +507 216-9945
Naidel Perez	Technical Advice Director Caribbean Region/ Argos	<a href="mailto:Naidel.perez@argos.co">Naidel.perez@argos.co</a>	+507 366-1167 +507 6670-3300
Alfredo Du Bois Moreno	Administrator/ National Cleaner Production Centre of Panama	<a href="mailto:adubois@cnpml.org.pa">adubois@cnpml.org.pa</a>	+507 314-0930 +507 6780-8327
Carlos Fernando Cadavid	Subdirector / National Cleaner Production Centre of Colombia	<a href="mailto:Carlos.cadavid@cnpml.org">Carlos.cadavid@cnpml.org</a>	+57 (4) 460-1777 +57 (4) 513-0930
Karen Rosales	Subdirectora / Guatemalan Cleaner Production Centre	<a href="mailto:krosales@cgpl.org.gt">krosales@cgpl.org.gt</a>	+502 2380-9128 +502 4015-3533
Ana Lorena Arias Zúñiga	Environmental Engineer/ Tecnológico de Costa Rica	<a href="mailto:Ana.lorena@itcr.ac.cr">Ana.lorena@itcr.ac.cr</a>	+506 2550-9295 +506 2550-2364
Carmen Escudero	Head of the Department of Industry Evaluation/ Ministry of Commerce and Industry	<a href="mailto:cescudero@mici.gob.pa">cescudero@mici.gob.pa</a>	+507 560-0720 Ext 2404
Lucia Ferguson	General Director of Industries/ Ministry of Commerce and Industry	<a href="mailto:lferguson@mici.gov.pa">lferguson@mici.gov.pa</a>	+507 560-0720
Tatiana de Janon	Proyecto Saneamiento de la Ciudad y Bahía de Panamá/ Health Ministry	<a href="mailto:tdejanon@minsa.bob.pa">tdejanon@minsa.bob.pa</a>	
Sergio Martinez Alvarez	Communications Strategist/ Pathways (OAS)	<a href="mailto:info@pathways-caminos.org">info@pathways-caminos.org</a>	+1 (202) 531-3755
Daniel Gonzalez Lara	Journalist-Director / Perspectiva Radio Sonora 1120 A.M.	<a href="mailto:Dglogos49@hotmail.com">Dglogos49@hotmail.com</a> <a href="mailto:Perspectiva49pma@gmail.com">Perspectiva49pma@gmail.com</a>	+507 236-3067 +507 236-3065



Silvano Vergara	General Manager. Autoridad Nacional Ambiental (ANAM)	<a href="mailto:svergara@anam.gob.pa">svergara@anam.gob.pa</a>	(+507) 500-0898; (+507) 6983-4961
Lineth Arcia	National Director of Environmental Quality Protection. Autoridad Nacional Ambiental (ANAM)	<a href="mailto:larcia@anam.gob.pa">larcia@anam.gob.pa</a>	(+507) 500-0806; (+507) 6983-4972
Edgar Maestre	Program Officer, Young Americas Business Trust. Organization of American States (OAS)	<a href="mailto:edgar.maestre@yabt.net">edgar.maestre@yabt.net</a>	(+507) 317-3114; (+507) 317-3100

For more information please contact:

ing. Kevin de Cuba, MSc.

Program Manager  
CLCP Americas Program  
Energy and Climate Change Mitigation  
Department of Sustainable Development  
Organization of American States  
T. (1) 202.370.4601  
F. (1) 202.458.3560  
E. [kdecuba@oas.org](mailto:kdecuba@oas.org)

ing. Andrea Herrera, MSc.

Program Officer  
CLCP Americas Program  
Energy and Climate Change Mitigation  
Department of Sustainable Development  
Organization of American States  
T. (1) 202.370.46012  
F. (1) 202.458.3560  
E. [andeaherrera06@hotmail.com](mailto:andeaherrera06@hotmail.com)

URL: Ministry of Commerce and Industry (MICI): <http://www.mici.gob.pa>; International Symposium on Cleaner Production, March 2014: <http://www.simposio-ambiente.com>; Chamber of Industries of Panama (SIP): <http://www.industriales.org>



Programa de Conferencias 19 y 20 de Marzo de 2014

Día 1 - Simposio Internacional P+L - 19 de Marzo		
Hora	Tema	Expositor
8:00 - 8:45	Registro	
8:45 - 9:15	Inauguración Aida Michelle Ureña de Maduro, Presidenta del SIP Silvano Vergara, Administrador de ANAM	
9:15 - 9:45	Conferencia Magistral Sello Panamá Verde - Producción en Ciclo Cerrado	Kevin de Cuba - OEA
9:45 - 10:30	Entrega del Reconocimiento PALMA DE ORO	
10:30 - 10:45	Firma de Convenio OEA - MICI para implementar a través del SIP el programa: Producción en Ciclo Cerrado en las Américas Aida Michelle Ureña de Maduro, Presidenta del SIP Ricardo Quijano, Ministro de Comercio e Industria Abigail Castro de Perez, Embajadora Representante de la OEA Silvano Vergara, Administrador de ANAM	
10:45 - 11:15	Visita al área de exhibición/ corte de cinta	
11:15 - 11:45	Buenas prácticas en la agricultura holandesa / Programa holandés de asistencia técnica al sector privado (PUM)	Wiebe de Boer - Embajador del Reino de los Países Bajos / Raquel Tejeira - Embajada del Reino de los Países Bajos
11:45 - 12:15	"Basura - Soluciones Alemanas"	Hermann Sausen - Embajador de Alemania
12:15 - 12:45	Ley de Fomento Industrial	Lucía Ferguson - MICI
12:45 - 13:00	Sesión de preguntas y respuestas	
13:00 - 14:00	ALMUERZO MINISTERIO DE COMERCIO E INDUSTRIAS	
14:00 - 14:45	Economía verde e Industria en América Latina / Casos exitosos de Producción y Consumo Sostenible	Matías Gallardo / Mónica Borrero- PNUMA ORPALC
14:45 - 15:15	Más de una década ahorrando agua, 62% de reducción en el consumo	Alberto Quiroz - Cervecería Nacional, S.A.
15:15 - 15:30	Sesión de preguntas y respuestas	
15:30 - 16:00	Visita al área de exhibición	
16:00 - 16:30	Manejo sostenible de residuos sólidos	Svante Persson - BID
16:30 - 17:00	Avances Proyecto Saneamiento de la Ciudad y la Bahía de Panamá	Tatiana De Janon - Proyecto Saneamiento de la Ciudad y la Bahía de Panamá
17:00 - 17:15	Sesión de preguntas y respuestas	
Cierre		
Día 2 - Simposio Internacional P+L - 20 de Marzo		
9:00 - 9:30	Estrategia de Sostenibilidad	Ileana Pineda - Cervecería Panamá, S.A.
9:30 - 10:00	Producción + limpia en la industria minera	Claudia Alvarado - SNC Lavalin Panamá
10:00 - 10:30	Huella de Carbono	Maria Alejandra Vega - CEMEX
10:30 - 10:45	Sesión de preguntas y respuestas	
10:45 - 11:15	Visita al área de exhibición	
11:15 - 11:45	Apoyo del CAF para la transición hacia una economía verde	Mauricio Velásquez - CAF
11:45 - 12:15	Ciclo de vida del producto y su aplicación en la producción de cemento y concreto	Naidel Pérez - Cementos Argos
12:15 - 12:45	Tecnología para generación fotovoltaica	Rafael Linares - Panasonic
12:45 - 13:00	Sesión de preguntas y respuestas	
13:00 - 14:15	ALMUERZO PANASONIC	
14:15 - 14:45	Uso de energía solar en bombeo y calentamiento de agua.	Frank Junkereit - Marine Solar Tec Inc.
14:45 - 15:15	Reglamentos Técnicos de Aguas Residuales, avances en la adecuación	Lineth Arcia - ANAM
15:15 - 15:45	Prácticas de P+L	Publio de Gracia - Empresas Melo
15:45 - 16:30	Diálogo Intersectorial sobre competitividad y desempeño ambiental de la MIPYME	Oscar Ceville, OEA Carlos Fernando Cadavid, Sub-Director, Centro de P+L, Colombia Ignacio Méndez, Viceministro PYMES, Rep. Dominicana Mauro Destro Stimamiglio, Director Ejecutivo; CNPL Panamá
16:30 - 16:45	Sesión de preguntas y respuestas	
16:45 - 17:00	Conclusiones del 9º Simposio Internacional P+L	