

QUESTIONNAIRE ON PROTECTING USERS OF DIGITAL FINANCIAL SERVICES

The 31 Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

DECIDES:

1. To instruct the Executive Secretariat of CITEL to forward the report drafted by the Administration of Peru containing the results of the “Questionnaire on Protecting Users of Digital Financial Services” to the Working Group on Consumer Experience and Protection of the ITU’s Focus Group on Digital Financial Services.
2. To attach the answers to the above-mentioned questionnaire received from the member administrations of PCC.I to the above-mentioned report for their information and all relevant purposes.

¹ CCP.I-TIC/doc. 4514/17