

PCC.I/RES. 272 (XXIX-16)¹

SEMINAR: TELECOMMUNICATION SERVICES AND THEIR IMPACT ON PRIVACY PROTECTION

The 29th Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) That the information society leads to people using telecommunication services and information technologies in various aspects of their life;
- b) That telecommunications/information and communication technologies and their applications are essential to the political, economic, social and cultural development, as well as an essential factor for poverty reduction, job creation, environmental protection, and for the prevention and mitigation of natural catastrophes (AG/RES 2702).
- c) Telecommunication services allow exercising the right to freedom of speech and information access and “offer excellent conditions for innovation and the exercise of other fundamental rights, such as the right to education and free association” (See IACHR, Freedom of Speech and Internet).
- d) That although participating in the information society offers a number of benefits, such as seeking and closing businesses in real time, using telecommunication services also entails disclosure/revelation of people's information, which affects their privacy;
- e) That while telecommunication services can shorten distances, provide instant information and knowledge, and thereby contribute to a country's development, they can also cause problems that may affect the privacy of individuals;
- f) That opportunities exist, for States, ICT companies, and network users to collaborate in order to enhance understanding of personal data protection;
- g) That telecommunication service users need to be responsible and diligent when using such services.

RESOLVES:

1. To approve holding the Seminar on “Telecommunication Services and their Impact on Privacy Protection” during the sessions of the Working Group on Policy and Regulation within the framework of the 30th Meeting of PCC.I.
2. To appoint Mr. Humberto Sheput (hsheput@osiptel.gob.pe) of the Peruvian Administration as the seminar coordinator, in coordination with the Chair of the Working Group on Policy and Regulation.
3. To ask the administration of Peru to seek the participation of Member State representatives to present their experiences.

¹ CCP.I-TIC/doc. 4020/16 rev.1

To approve the proposed agenda item, included in the Annex, as a starting point for discussing the issues to be addressed during the seminar.

ANNEX TO RESOLUTION PCC.I/RES. 272 (XXIX-16)

PRELIMINARY AGENDA

SEMINAR ON "TELECOMMUNICATION SERVICES AND THEIR IMPACT ON PRIVACY PROTECTION"

1. *The right to privacy and telecommunication services:* The scope and characteristics of the right to privacy and its implications (the right to the protection of personal data, secrecy of communications and intimacy) will be explained. The scope of telecommunication services and privacy policies that users assume will also be discussed.
2. *Risk situations and cybercrime:* This topic will detail the risks to user privacy when using telecommunication services, discuss the main cybercrimes that endanger privacy, and review the comparative law in this regard.
3. *Social networks and telecommunication services:* Differences in how they are regulated.
4. *Competencies to protect privacy in telecommunication services. Representative cases:* Will establish who the competent authorities are and what domestic laws apply to dispute resolution with regard to telecommunication services.
5. *Recommendations:* Recommendations on how to avoid privacy risks when using telecommunication services will be presented.