

PCC.I/RES. 254 (XXVII-15)¹

SEMINAR: SECURITY MEASURES IMPLEMENTED IN CONTRACTS FOR MOBILE SERVICES

The XXVII Meeting of Permanent Consultative Committee I: Telecommunications/Information and Communication Technologies (PCC.I),

CONSIDERING:

- a) That measures have been established to contract both prepaid and postpaid mobile services;
- b) That improper or illegal contracts and/or practices can be used under any mobile service regime;
- c) That several countries have established obligations to control and reduce uncertainty in mobile service provision,

RECOGNIZING:

- a) That Resolution PCC.I/RES.230 (XXV-14) approved a seminar on security measures implemented by various countries in contracts for prepaid mobile services during the sessions of the Working Group on Policies and Regulation, within the framework of the XXVII Meeting of PCC.I;
- b) That said seminar was to include subjects relating to requirements and records under contracts for prepaid mobile services;
- c) That understanding both prepaid and postpaid mobile services requires broadening the scope of the seminar to consider the security measures implemented in contracts for mobile services under any regime,
- d) That addressing this subject will facilitate an exchange of updated information and experience among the different Member States;

RESOLVES:

1. To change the title of the seminar on “Security measures implemented by the various countries in contracts for prepaid mobile services”, approved by Resolution PCC.I/RES.230 (XXV-14), to “*Security measures implemented in contracts for mobile services,*” to take place during the sessions of the Working Group on Policy and Regulation, within the framework of the XXVIII Meeting of PCC.I.
2. To appoint the Administration of Peru to coordinate the seminar in coordination with the Chair of the Working Group on Policy and Regulation.
3. To request that the Administration of Peru ensure the engagement of experts who can showcase their experiences and thereby encourage discussion among the Member States.
4. To approve the proposed agenda, including the Annex, as the starting point for the debate on the issues to be discussed during the seminar.
5. To repeal Resolution PCC.I/RES.230 (XXV-14).

¹ CCP.I-TIC/doc. 3721/15 rev. 1

ANNEX TO RESOLUTION PCC.I/RES. 254 (XXVII-15)

PRELIMINARY AGENDA

SEMINAR ON “SECURITY MEASURES IMPLEMENTED IN CONTRACTS FOR MOBILE SERVICES”

1. Procedures for contracting mobile services:
 - a. Types of contracts
 - b. Reporting and validating contractor data
 - c. Contract registration
 - d. Service activation
 - e. Complaint procedure
 - f. Systems for querying service holders
2. Locking and unlocking procedure for theft or loss of mobile terminal equipment
 - a. List of terminal equipment (including information)
 - b. Procedures for locking and unlocking mobile terminals
 - c. Recovering the equipment
 - d. Complaint procedure
 - e. System for querying stolen and lost equipment
3. Competent agencies involved in public security relating to offenses linked to the use of mobile services