

COM/CITEL RES. 98 (IX-00)¹

**EXTENSION OF THE MANDATE OF THE WORKING GROUP ON THE
DEVELOPMENT OF HUMAN RESOURCES AND ESTABLISHMENT OF WORK
AREAS**

The Ninth Meeting of the Permanent Executive Committee of CITEL, COM/CITEL,

CONSIDERING:

- a) That Resolution COM/CITEL RES.90 (VIII-99) established the Working Group on the Development of Human Resources, and
- b) That while performing the work in 2000 the need was seen to extend the mandate of the above mentioned group and establish a working structure to optimize the results,

RESOLVES:

- 1. To request the Member States through the Executive Secretary of CITEL to designate a liaison officer with the Working Group on the Development of Human Resources. The liaison officer shall determine both the unfulfilled training requirements of his country, as well as the existence of training, if any.
- 2. To establish the following work area divisions:

Administration, regulation and control of telecommunications (Administration of Peru)
Internet Development (Administration of Ecuador)
New technologies (Administration of one country from Central America to be determined)

To this end the Working Group Chairman is authorized to finalize the consultations in order to define the administration that coordinates each area. This should be ratified by the countries in one week, case contrary the COM/CITEL Chairman could consider other interested parties.

- 3. To extend the mandate of the Working Group on the Development of Human Resources to include the following activities:
 - a) To prepare a list containing the training requirements of the member countries based on information provided by the liaison officers;
 - b) To encourage the entities of the member countries to dedicate additional efforts to training and developing their human resources.
 - c) To prepare and maintain an updated list of courses available from regional, sub regional and international telecommunications agencies;
 - d) To prepare and maintain an updated list of international events related to telecommunications training;

¹ document COM/CITEL 579 rev.2

- e) To publish information in a permanent and continuous manner on the CITEL web page about the Group's activities, its achievements and the above-mentioned lists, and try to establish links to the related web pages;
- f) To identify and promote training programs offered by operator companies as well as equipment manufacturing companies;
- g) To coordinate activities with other CITEL areas involved in education, taking special advantage of the experience of the Working Group on Basic and Universal Telecommunications Services and of its tele-education rapporteur. Preference must be given to distance education programs over presential programs, which should be used in special cases;
- h) To consolidate a more direct relationship with international organizations that could promote training for the personnel of CITEL member countries in telecommunications administration, regulation and control;
- i) To coordinate the work with the ITU Center of Excellence to be established in the Republic of Argentina;
- j) To submit periodic reports on work progress to the Chair of COM/CITEL.