National Household Drug Survey Training Workshop for the Bahamas Research Team

> January 24, 2017 Nassau, The Bahamas

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#### PREPARING FOR THE FIELD

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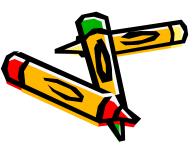
# Preparing for the Field

- Ethical Issues
- Cultural Issues
- Technical Procedures
- Skills (Interviewing & People)
- Administering Quantitative Questionnaire



## Ethical Issues

- General population (12-65 years)
- Selection Criteria
- Competency
- Informed Consent
- Confidentiality
- Privacy
- Right to Refuse



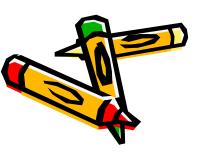
#### Cultural Issues

- Language, Expression, Meaning
- Body Space
- Ritual Responses
- Literacy
- Negative Stereotypes
- Oral Culture
- Give and Take



# Structured Interviews

- Common Training
- Common Execution
- No Interpreting, rephrasing, explanation
- No manipulating of responses
- No correction of 'errors'
- Interviewer control interaction
- Maintain professional conduct



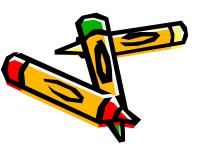
## Interviewing Skills

- Clear on Study Objectives
- Know purpose of each Question
- Provide an informal comforting environment
- Ask Questions as they are written
- Follow the Order of Questions



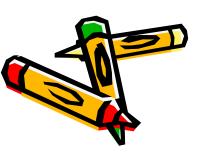
## Interviewing Skills

- Ask every question
- Do not suggest answers
- Provide transition when needed
- Be attentive to Respondent



# Interviewing Skills

- Record Responses exactly as given
- Pay attention to skip threads/prompts from software
- Listen! Listen!, Listen!!



# People Skills

- Open, warm, friendly disposition
- Non judgmental
- Reassuring
- Confident and self-assured
- Respectful





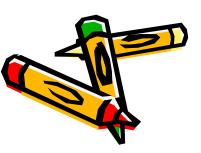
# People Skills

- Gain respondents confidence
- Remain objective
- Be Honest
- Make no promises



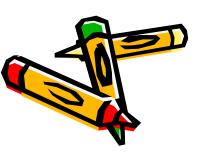
# People Skills

- Honesty
- Appearance
- Tone
- Attitude
- Reaction to answers
- Side comments



#### MODULE 2-

 Procedural Issues specific to data collection



# Data Collection Package

- Maps outlining ED boundaries
- Fully charged tablet & external power batteries
- Back-up questionnaires (paper)
- Consent forms
- Tracking forms

Referral forms

#### Step 1: Introduction

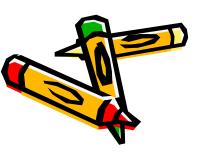
- Following household selection, introduce yourself to the initial contact and play the video on tablet (or read the intro if tablet malfunctions)
- Undertake the random selection process for a respondent (KISH)
- Play the video for respondent if different from initial contact and go through consent process

## Step 2: Voluntary Consent

- Provide assurances of confidentiality, privacy and anonymity
- Respondents given opportunity to ask questions
- Interviewer reads consent form
- Respondents given an opportunity to decline interview
- Respondent asked to sign or place X
- Respondent keeps a copy of consent form

#### Interview Setting

- Private area in respondent's home (outside if necessary)
  - Least distraction
  - No other household residents present to influence responses
  - Ensure safety



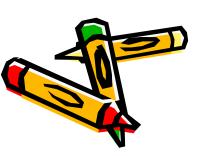
#### Item Analysis Interviewee-Related Issues

- Respondents comprehension of questions:
  - Literary reasons
  - Diction
- During training look closely at questions for words and phrases that may not be acceptable here in Guyana
- Offer alternatives that would not change content



# Willingness to Respond

- Some questions are intrusive
- Respondents have right to refuse
- Respondent have right to say 'don't know' do not force response
- Do not coerce answers from respondents
- Seemingly simple directions can be a challenge to some respondents - patiently explain



#### Interviewee-related Issues

- Familiarity with concepts in Questions
- Familiarity with concepts in responses (eg. difference between 'no' and 'don't know')
- Signs of discomfort with questions

Sign of Interviewee fatigue Insolicited comments by respondents

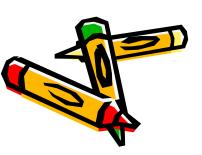
### Interviewer-Related Issues

- Manage the conversation
- Have thorough knowledge of questionnaire
- Follow the directions of the questionnaire closely
- ID contradictions in responses do not correct
- Professional conduct



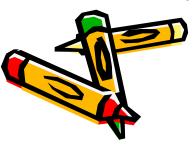
## Handling Difficult Situations

- Safety
- Refusals
- Call-backs
- Loss/damage/malfunction of tablets
- Lack of internet access

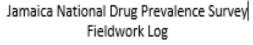


### Instrument-Related Issues:

- During Interview training look for:
- The order of questions
- The wording of questions
- Clarity of questions
- Adequacy of response category
- Questions evoking suspicion by respondents



# Tracking Forms



Surveyor: \_\_\_\_\_

Supervisor: \_\_\_\_\_

Device Index <sup>1</sup>	ED	House hold #	Date (00/MM/YY)	Completed		Incomplete <sup>2</sup>		Call back <sup>1</sup>	Replacement <sup>4</sup>	Refusal	Notes
				Consent <sup>s</sup>	Assent <sup>6</sup>	Consent	Assent				
AE											

## Referral Tracking

- If respondents become distressed during the interview
- Express the need for counselling in relation to the issue of drug use
- Provide list of referral agencies
- Note the Date of interview, ED#, age and gender of respondent

# Post Survey Debriefing

- Meeting at the end of the survey to review the field operations
  - Feedback from interviewers on general and unique experiences
    - Challenges faced
    - Significant events while collecting data
    - Tips for future surveys data collection methodology etc.



#### The End

#### Questions or comments?

