



Organization of
American States

Visit of the DEPM/OAS to the Ministry of Public Administration of Dominican Republic



Source: Ministry of Public Administration of Dominican Republic

The Organization of American States (OAS), through the Department for Effective Public Management of the Secretariat for Political Affairs, is analyzing how to provide collaboration with the ministries of Public Administration (MAP) and Public Health of the Dominican Republic, in their efforts to improve the hospital management of health centers in the country.

To that end, Mr. Silverio Zebal, representative of the Department for Effective Public Management, together with Ms. Araceli Azuara, OAS permanent representative in Santo Domingo, met with Mr. Ramon Ventura Camejo, Minister of Public Administration, and Virgilio Cedano, Deputy Minister of Public Health Planning, among others.

During the meeting, Araceli Arzuara pointed out that the OAS is currently developing twelve cooperation networks on different topics, among which she mentioned labor administration, social protection and the fight against drugs.

In addition, Zebal mentioned that the OAS can provide direct technical assistance to the country and facilitate the replication to another country of successful experiences of a member State of the OAS in a specific area, as a mechanism of horizontal cooperation.

He also explained that in the case of hospital management, the cooperation activity could be implemented for what regards management issues, the management of indicators and the organizational redesign, through the Department for Effective Public Management.

Taking the floor at the meeting, Minister Ventura Camejo said that Dominican Public Administration needs a qualitative leap, taking into account the impact of its management on citizenship. "The best staff management system should be the one that provides the best results, not the one that is better structured or developed; for this reason we can say, for example, that the civil service is not a final objective in itself, but a way to ensure better services to citizens."

For what concerns the issue of hospital management, Ventura Camejo recalled that the Ministry of Public Administration could offer its support to the Ministry of Health for the issues of personnel management and the organic organizational structure of the health centers.

"Without any interference in the clinical area, which stands in the hands of public health specialists, the MPA could collaborate with the issue of human resource management in the hospitals", he stressed.

Moreover, Minister Ventura Camejo identified other areas of public administration in which OAS cooperation may be realized, applying other countries' experiences of best practices, concerning, for example, transparency, quality management in public administration, the professionalization of public servants and the establishment of one-stop shops for the simplification of public services provided to citizens.