

Webinar on Security Measures in Tourism Destinations

May 2, 2019

AGENDA

1. Welcome Remarks and Introduction

Secretary of Tourism of Mexico, Chair of CITUR

Mónica Zalaquett Said, Undersecretary of Tourism of Chile, Coordinator of the Tourism Security Topic in CITUR

2. Activities Undertaken by the OAS in Tourism Security

Richard Campbell, Chief of the Culture and Tourism Section, Department of Economic Development, OAS

Paola Fernandez, Manager of the Tourism Security Program, CICTE

3. What is Tourism Security and its Regional Challenges?

Miguel Rico, Consultant in Security and Resilience

4. Practical Cases

- **Tourism Assistance and Protection Centers**

Covadonga Gómez, Former Undersecretary of Tourism of Acapulco, State of Guerrero, Mexico and Former Director of the Tourism Assistance and Protection Centers of Acapulco

- **Case of Guyana**

Donald Sinclair, Director General, Department of Tourism, Ministry of Business of Guyana

5. Inter-American Network of Tourism Security

Luis Mich, Department of Tourism Assistance of the Guatemalan Institute of Tourism (INGUAT), Guatemala

6. Questions and Answers

7. Closing Remarks

Maryse Robert, Director, Department of Economic Development, OAS