**QUESTIONS AND ANSWERS**

**BID No. 03/21**

**INTERNET, DOMAIN NAME SYSTEM (DNS) AND HEADQUARTERS CONNECTIVITY SERVICES
FOR THE GENERAL SECRETARIAT OF THE ORGANIZATION OF AMERICAN STATES**

**Questions of interested companies.**
Answers from the GS/OAS

1. **Technical section 6.1, Annex 1. The site address 200 17th St NW Washington, DC 20006 does not fully validate for access planning and pricing purposes. Can OAS provide a possible alternative service address for this building that will allow full validation for access planning and pricing?**

   Below is the information as extracted from utilities reports:

   > ADM building:
   > 100 18th Constitution Av NW, Washington, DC 20003
   >
   > MNB building:
   > 100 17th Constitution Av NW, Washington, DC 20024
   >
   > GSB building:
   > 1889 F St, NW, Washington, DC 20006

2. **Technical section 6.1, Annex 1. Some of the services OAS is requesting such as 24x7 monitoring for DIA (Internet service) will require including a CER (Customer Edge Router) the ISP will manage and maintain.**

   **A. Does OAS require any specific manufacturer for the CER?**

   No, GS/OAS does not. GS/OAS currently has a CISCO ISR facing ISP device.

   **B. Is OAS willing to provide an ISP-certified CER the ISP can manage instead?**

   In the event new provider requires access to OAS equipment, in this case the ISR, we can discuss further on how to make this configuration.

Assuming this is related to this item from document BID 03.21 - APPENDIX 1- TOR "24x7 monitoring and technical support from ISP", this it is more related to OAS being able to get some sort of access to SNMP community where we can see information from the other side of the DIA service.

3. **Technical section 6.1, Annex 1. Does OAS require CER or any monitoring for the E-Line service?**

   Current setup for the E-line includes a MRV device from current Provider and then it is straight connected to GS/OAS internal network.

4. **Will OAS consider granting a proposal due date extension for at least 2 weeks after issuing answers to question?**

   Currently date to submit proposal is 06/13/2021.

5. **Pricing section 6.2.  Will OAS provide a Pricing Schedule to display vendor rates?**

   GS/OAS will not provide a pricing schedule. Bidders can submit pricing under the schedule and format they consider more suitable to meet all RFP's requirements.

6. **Pricing section 6.2.  If so, please confirm if the Pricing Schedule will allow for flexibility or if the table will include formulas to limit entering data.**

   GS/OAS will not provide a pricing schedule. Bidders can submit pricing under the schedule and format they consider more suitable to meet all RFP's requirements.

7. **Who is your current internet provider that provides DNS Hosting?**

   Crown Castle.

8. **Are you looking to have multiple internet providers?**

   At this point, GS/OAS is looking to find a provider who can meet all the RFP's requirements.

9. **Do you own your IP addresses? If multiple, what subnets do you currently use? Do you want a /30 assigned to as well to this IP block?**

   We do not own the IP blocks. They came with the service, although it would be ideal to keep the same IP scheme.

Beside the /30 assigned to the connections between OAS ISR router and current provider equipment, GS/OAS also has an /23 IP block from the DIA service at 1889 F St. NW Washington, DC 20006.

10. **There are two (2) 500 Mbps Dedicated Internet Access. Are you looking to have diverse circuits and internet vendors?**

The critical item to consider here is to have path diversity. You will see that over the documents BID 03.21 - ANNEX 1 - ACTUAL OAS NET.pdf and BID 03.21 - ANNEX 2 - OPTIMAL OAS NET.pdf

11. **Is the CCF Network an Azure-based blockchain technology service?**

GS/OAS is not aware of this.

12. **The point-to-point circuits are owned by OAS. Are these also maintained by OAS? Who provided the construction of these circuits?**

Only one is owned by GS/OAS (ADM to MNB building). The other two described over the RFP need to be provided by bidder. Selected Vendor will be responsible of any needed construction.

13. **Can you provide drawings of the multiple data circuit entrances into each of the buildings?**

Yes. Please refer to the file **Drawings of circuit entrances** that has been uploaded at the Official GS/OAS Procurement Notices/Opportunities Portal under section Documents/External Documents – Protected.

14. **There is mention of a main VPN gateway. Is there a secondary gateway?**

ADM building is the secondary VPN gateway.