Small Business Development Centers - Phase II

Mid-term evaluation
- Period: August to November 2017
- Independent evaluation consultant

8 Countries in CARICOM: Antigua & Barbuda, Bahamas, Barbados, Belize, Dominica, Jamaica, Saint Lucia and St. Kitts & Nevis

$2,456m Investment
- 81% from U.S. Department of State
- 19% from the Organization of American States

30 Stakeholders interviewed
- 5 evaluation tools used including webinars and on-line survey

Purpose: review use of phase I evaluation results & Progress to date

Relevance 96%
- 6 sub-criteria
  - Alignment to OAS mandates
  - Relevance for U.S.
  - Countries’ skills needs
  - Countries’ business needs
  - Exclusion of vulnerable groups
  - Validity of Theory of Change

Efficiency 72%
- 7 sub-criteria
  - Comprise program planning, management and implementation

Effectiveness 75%
- 15 sub-criteria
  - Main results: progress in
    - 3 out of 5 outcome indicators
    - 5 out of 8 outputs

Sustainability 63%
- 4 sub-criteria
  - Ownership of SBDC model
  - Enabling environment
  - Funding SBDCs: main challenge
  - Exit strategies: not yet discussed